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Getting Started Guide | **Smartlink Lite**

SmartLink Lite is an IP protocol integrated EFTPOS solution that allows you to send EFTPOS requests directly from your Point of Sale (POS). The POS and EFTPOS terminal will need to be on the same network.

The terminal will only perform functions that are supported by the POS you are using, please contact your POS provider to find out what functions are supported.

Using a static IP? If you wish to setup your network comms using a static IP address, please refer to our full user guide at smartpay.co.nz/guides

1. Changing your configuration

From the Standalone Mode idle screen:

1. Press **MENU** to access the **MERCHANT FUNCTIONS** menu
2. Select **CONFIGURATION MENU** and press **ENTER**
3. Type in access code "833767" and press **ENTER**
4. Select **TERMINAL SETUP** and press **ENTER**
5. Select **SMARTLINK** and press **ENTER**

2. Enable SMARTLINK

1. Select **SMARTLINK** and press **ENTER**
2. **SMARTLINK** will appear, press **CLEAR** to enable, press **ENTER**
3. **SMARTLINK LITE** will appear, press **CLEAR** to enable, press **ENTER**
4. Press **CANCEL** to restart the terminal



3. Restart the terminal

1. If the terminal does not restart automatically, turn it back on
2. If **SMARTLINK** has been successfully enabled the idle screen will now display "PAYMARK EFTPOS"

Quick Reference

Troubleshooting

If transactions are not going through to the EFTPOS terminal

Are you connected to the internet?

Perform a manual logon from your EFTPOS terminal (for instructions please refer to your terminal getting started guide).

Is your EFTPOS terminal and POS connected on the same network?

Check your terminal and POS are on the same network comms.

If you are using a static IP address that is not reserved on your router, and you have several other devices connecting to your network you may have an IPD conflict. Configure a DHCP reservation or use an IP address that is not in the DHCP band on your router.